

UnitedHealthcare

2020-21 Academic Year

StudentResources

Insured: Jacob Heywood

SR ID #: 8446031

Policy # (80840): 2020-38-1

Group Name: Auburn University

Members: Customer Service

1-800-767-0700

Providers: Customer Service

1-888-224-4875

Virtual Visits: Medical/Mental Health

1-855-870-5858 telehealth4students.com

24/7 SAP: Counseling Services 1-877-862-1172

 MultiPlan
Complementary Network

 OPTUMRx

UnitedHealthcare Choice Plus

Rx Bin #610279, Rx PCN #9999, Rx Grp #UHCSTRC01

ID: 20S

Underwritten by UnitedHealthcare Insurance Co.

CLAIMS INSTRUCTIONS

Submit claims to the company within 90 days or as required by state law after the date of service. Mail all medical bills along with the insured student's name, patient's name, SR ID number, address, and group name to the address listed below.

Send claims to:

StudentResources

P.O. Box 809025

Dallas, TX 75380-9025

Electronic Payer ID#: 74227 for 837's

STDNT for 270-271 and 276-277

For emergencies while traveling call:

UnitedHealthcare Global

1-877-461-2273 (Toll-free) or 1-410-453-6330

or email: assistance@uhcglobal.com

ID#: 355751

For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.

NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.