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Providers file claims and direct questions about claim payments to the local Blue Cross and/or Blue Shield Plan.

Blue Cross and Blue Shield of Alabama provides administrative services only and does not assume any financial risk for claims.

Member Customer Service: 1 800 633-8052
PPO Provider Locator: 1 800 810-2583
Preadmission Certification: 1 800 248-2342
Provider Benefits/Eligibility: 1 800 517-6425
Pharmacist: 1 800 216-9920

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