



November 26, 2018

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Yujin An
8705 Lindsey Ln
Montgomery, AL 36117-3859

Thank you for being a UnitedHealthcare StudentResources member.

We're glad you're here.

This is your UnitedHealthcare health plan ID card. It has information about you and your coverage so you'll want to bring it with you wherever you go.

Please be sure all the information on your ID card is correct. Call us using the toll-free member number on your ID card if any information is not correct or you need assistance. You can start using your ID card on your effective date.

STD (4/18)

Three things to get started:



Sign up for My Account at uhcsr.com/myaccount

When it comes to managing your health plan and making informed decisions, simpler is better. My Account is a personalized website that helps you:

- Find and estimate the cost of the care you need.
- See what's covered; get information about preventive care and any additional benefits available to you.
- View claim details and account balances.



Get on-the-go access

When you're out and about, the UnitedHealthcare StudentResources mobile app puts your health plan at your fingertips. Search for UHCSR in your app store to download it for free and access your digital ID card, find nearby care and more.



Know your network

With almost every plan, you'll pay less if you choose doctors, clinics and hospitals in your network. It's easy to check who's in the network by using the provider directory on uhcsr.com or the UHCSR mobile app.

Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.

UnitedHealthcare®
StudentResources

2018-19 Academic Year

Insured: Yujin An
SR ID #: 7833369 Policy #: 2018-38-4
Group Name: Auburn University

For Members: 1-800-767-0700
For Providers: 1-888-224-4875

24/7 Student Assistance Program: 1-877-862-1172
For telehealth services visit telehelp4students.com
or call 1-855-201-0107 for 24/7 doctor access.



UnitedHealthcare Choice Plus
Rx Bin #610279, Rx PCN #9999, Rx Grp #UHCSTRC01

ID1:18S Underwritten by UnitedHealthcare Insurance Co.

CLAIMS INSTRUCTIONS

Submit claims to the company within 90 days after the date of service. Mail all medical bills along with the insured student's name, patient's name, SR ID number, address, and group name to the address listed below.

Send claims to:
StudentResources
P.O. Box 809025
Dallas, TX 75380-9025
Electronic Payer ID#: 74227 for 837's
STDNT for 270-271 and 276-277

For emergencies while traveling call:
UnitedHealthcare Global
1-877-461-2273 (Toll-free) or 1-410-453-6330
or email: assistance@uhcglobal.com
ID#: 353751

For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.

NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.

18-ID1

www.uhcsr.com