

March 23, 2023

38



Jamie Rotton
 5559 County Road 5509
 Troy, AL 36081

Thank you for being a UnitedHealthcare StudentResources member.

We're glad you're here.

This is your UnitedHealthcare health plan ID card. It has information about you and your coverage so you'll want to take it with you wherever you go.

Due to the Consolidated Appropriations Act, your ID card now includes all applicable network and out-of-network deductibles and network and out-of-network out-of-pocket maximums for both individuals and family. Any additional benefits your plan may have, such as telehealth services, will no longer be included on your ID card but can still be found in your My Account.

Please be sure all the information on your ID card is correct. Call us using the toll-free member number on your ID card if any information is not correct or you need assistance. You can start using your ID card on your effective date.

To get the most of out of your plan, follow these steps:

1. Get access on the go.

Create your My Account at www.uhcsr.com/myaccount. Our mobile friendly website will help you:

- Find and estimate the cost of the care you need.
- See what's covered and get information about any additional benefits available to you.
- View claim details and account balances and much more.

2. Check out our videos page.

www.UHCSR.com/video has many informative videos on how to access and utilize key elements in your My Account, as well as a large library of mental health videos provided by Psych Hub.

3. Know your network.

With almost every plan, you'll pay less if you choose doctors, clinics and hospitals in your network. Search for network providers on www.uhcsr.com or the UHCSR mobile app.

STD (4/22)

Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.

 UnitedHealthcare StudentResources		2022-23 Academic
Insured: Jamie Rotton SR ID #: 8548443 Plan Name: Auburn University Members: Customer Service 1-800-767-0700		
Policy # (80840): 2022-38-3 Providers: Customer Service 1-888-224-4875		
Optum Rx* Rx Bin: 610279 Rx PCN: 9999 Rx Group: UHCSTRC01		
DED IND/FAM INN: \$250/ OON: \$500/	OOPM IND/FAM INN: \$7150/\$14300 OON: N/A	
 UnitedHealthcare Choice Plus Underwritten by UnitedHealthcare Insurance Co.		
ID1:22S		

CLAIMS INSTRUCTIONS	
Submit claims to the company within 90 days or as required by state law after the date of service. Mail all medical bills along with the insured student's name, patient's name, SR ID number, address, and group name to the address listed below.	
Send claims to: StudentResources P.O. Box 809025 Dallas, TX 75380-9025 EDI Payer ID: STDNT for 276-277; 74227 for 837 & 270-271	For emergencies while traveling call: UnitedHealthcare Global 1-877-461-2273 (Toll-free) or 1-410-453-6330 or email: assistance@uhcglobal.com ID#: 355751
For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.	
NOTICE TO ALL HEALTHCARE PROVIDERS	
This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.	
22-ID1	www.uhcsr.com