



August 17, 2017

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Montgomery, AL 36124

UnitedHealthcare **StudentResources** is pleased to be your student health insurance provider.

We want to help you take charge of your health and be prepared. Start with the steps below to get the most out of your student health insurance plan.

Register for My Account. Go to uhcsr.com and select Create My Account. You'll need your Email Address, School Assigned ID or your SR ID. Once registered, you can access your plan materials, view coverage information, check claims status, submit online forms, locate a provider and/or pharmacy (if applicable) and learn about your ancillary benefits. You can also find information about your 1095-B tax form.

Download the StudentResources mobile app. Think of this as a handy My Account on the go. Download the app to your Apple or Android smartphone or tablet from your app store. Use the app to access your information wherever you are.

Review your medical ID card. Below is your medical plan ID card. It contains key information about your medical coverage. Be sure to present your ID card each time you receive medical services so your provider knows how to bill for services.

Know your plan. Taking the time to review your plan materials, available at uhcsr.com and in My Account, will help save you time and money. Costs often vary significantly between different service providers and settings. Knowing your options for care helps you get the right care at the right time, and in the right setting. And choosing the appropriate level of care for your situation can save you time and money.

FREE telehealth services. Did you know your plan includes telehealth benefits? You can consult with a provider 24/7 from your smartphone, tablet or computer at no cost to you. To learn more about these benefits, log in to your My Account at uhcsr.com.

If you need assistance, please call our Customer Service Representatives at the toll-free number on your ID card.

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Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.



THIS CARD INTENTIONALLY LEFT BLANK

CLAIMS INSTRUCTIONS

Submit claims to the company within 90 days after the date of service. Please mail all medical and hospital bills along with the insured student's name and patient's name, SR ID number, address, and the name of the college or university under which the student is insured to the address listed on this card.

Send claims to:
StudentResources
PO Box 809025
Dallas, TX 75380-9025
Electronic Payer ID #: 74227

Use ID # 355751
or email assistance@uhcglobal.com.
1-800-527-0218 (Toll-free) or 1-410-453-6330 (Collect)

UnitedHealthcare Global
For emergencies while traveling contact:
1-800-527-0218 (Toll-free) or 1-410-453-6330 (Collect)

For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.

NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.

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www.uhcsr.com