

Hillary A Kervin

From: Hillary A Kervin
Sent: Thursday, May 31, 2018 1:48 PM
To: fhsteven420@gmail.com
Subject: Overcharge

Hello Phillip!

Yesterday I charged you \$40 for the Hep A and \$50 for the Hep B, however I should have charged you for the combination shot instead which is only \$75. I have put an alert on your account so that next time you are in here, we will deduct that \$15 from your total.

Apologies for the inconvenience!

Warmest Regards,

Hillary K. Porter
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